**REPORT TO:** Employment, Learning and Skills Policy and

Performance Board

**DATE:** 12<sup>th</sup> March 2007

**REPORTING OFFICER:** Strategic Director of Environment

**SUBJECT:** City Employment Strategies

**WARD(S):** Borough-wide

#### 1. PURPOSE OF REPORT

1.1 To provide an update on the Liverpool City Region City Employment Strategy.

2. RECOMMENDED: That the Policy and Performance Board consider the progress of the City Employment Strategy for Greater Merseyside.

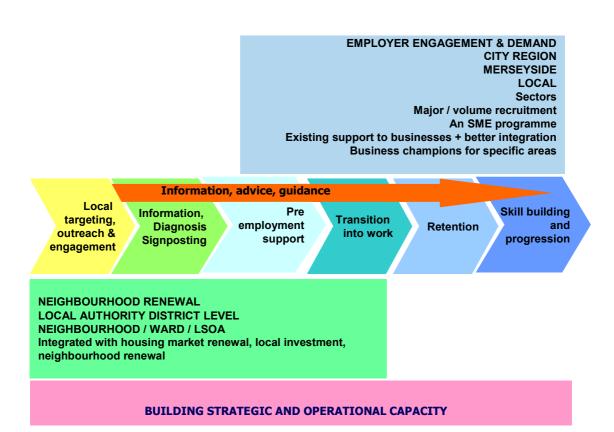
#### 3. SUPPORTING INFORMATION

## **Background**

3.1 Policy Board will recall receiving a report in September 2006, which set out the background to the City Employment Strategies. In summary, the concept is that local consortia are formed of public, private and voluntary sectors which will work together to target those wards with the highest levels of worklessness i.e. worklessness above 25% of working age population. In Halton, the Department of Work and Pensions have identified - Windmill Hill, Castlefields, Riverside, Halton Lea, Grange and Kingsway. A new Deprived Areas Funding (DAF) programme has been established to provide funding to help implement City Employment Strategies. DAF money can only be spent on activities that will benefit workless people that live in the identified wards.

### **Progress to Date**

- 3.2 A draft Business Plan has now been submitted to the Department of Work and Pensions and a formal response is now awaited. The plan identifies the challenges that the CES faces, a number of proposed actions and also addresses where CES fits within the wider Local Area Agreement framework. Appendix One contains a summary of the key points. The North West Development Agency has confirmed it is to support the partnership with £3m.
- 3.3 The CES partnership has also developed a single intervention model for the work of the consortium. Whilst the model itself is quite straight forward, this does represent a clear step forward as previously local authorities and agencies all had their own version. The new model now represents best practice for the Greater Merseyside sub region.



### **Issues and Next Steps**

- The Department of Work and Pensions has now clarified the Deprived Areas Fund budget that is available. Until the end of March 2007, there is £1.4m to start the CES programme. Due to the late release of this funding, it is not possible to commission any main programmes and still spend the allocation. As a result, it is being used as a flexible fund to assist people into work. Anyone living in the DAF wards can access up to £250 if it can be proved it will help them secure employment. Approval of support must be received prior to any expenditure and support cannot be retrospective. In 2007/08, there will be £4.2m that works out as c£67,000 per ward. This is lower than originally talked about but more than had recently been the subject of conjecture. However, there is as yet no figure for 2008/09. This does cause some concerns as the commissioning strategy was based on two years certain rather than just a one off. Clarification is being sought on the future budget
- 3.5 There is still a lack of clarity with regards to the requested enabling measures that the partnership has submitted. Enabling measures are requests to change rules or procedures in order to improve services and outcomes. The government is looking at all such requests nationally through a series of working groups, but progress has been slow.
- 3.6 The partnership is keen to ensure that future European funding is aligned with the City Employment Strategy and is making representations to government to that effect. Given that the existing Objective One area is to have dedicated transition funding, bringing the CES and transition funding arrangements

together makes good sense. For Halton, the proposition is being advanced that it should have its own dedicated pot of European monies so that it can align with the transition area arrangements.

### 4. POLICY IMPLICATIONS

4.1 Being part of a city region consortium City will help the Council and the LSP achieve targets within the Community Strategy and Corporate Plan, most notably under the Employment, Learning and Skills Theme.

### 5. RISK ANALYSIS

- 5.1 There are a number of risks associated with this programme, but they are considered acceptable and manageable at this time. The key risks are
  - The need to rapidly agree the business plan with government
  - Potential delays in finalising any enabling measures that are allowed
  - Lack of clarity regarding 2008-09 and the impact that has on commissioning
  - O The impact of falling off of existing funding such as Neighbourhood Renewal Fund that will result in a significant drop in employment related expenditure

### 6. EQUALITY AND DIVERSITY ISSUES

6.1 Equality and diversity are key aspects in the draft plan with a number of key groups being identified for priority actions.

Contacts

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**Spatial priorities.** The Consortium will have a general focus on those Deprived Area Fund wards with the worst concentrations of worklessness as well as targeting activities on smaller areas within these wards where the worklessness rate is above 25%.

Areas covered by CES and Deprived Areas Fundir	ered by CES and Deprived Areas Fu	ndina
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Local	DAF	Working Age Population	Total IS/IB/JSA
Authorities	Wards		
Wirral	6	44,587	19,058
St. Helens	5	24,894	9,135
Sefton	6	43,206	15,825
Liverpool	23	172,183	79,236
Knowsley	16	57,107	24,195
Halton	6	19,478	7,265
Totals	62	361,455	154,714

In Halton, these are Castlefields, Windmill Hill, Halton Lea, Grange, Riverside and Kingsway.

**Priority groups**; lone parents, Incapacity Benefit claimants, people with no / low qualifications, young people Not in Employment, Education or Training, over 50s, workless people in the Black and Racial Minority (BRM) communities, women returners, residents of low income households where children are living in poverty.

## Strategic strand 1 – supporting employers for greater productivity

These actions aim to improve the service to employers both in the public sector which continues to be important, and the private sector where the goal is to support business productivity, investment and growth.

Action	Description
Liverpool City Centre recruitment and skills	Liverpool City Centre recruitment support project for a forecast increase of some 10,000 jobs by 2009, mostly in retail, hospitality and leisure. The project opens up access to the new jobs for residents of the DAF wards across Merseyside.
Public Sector Demand-led Routeway Programme for Unemployed Adults and Young People	Customised training programme reflecting the priorities of each Local Authority District, for 1500 unemployed adults and young people to access public employment opportunities whilst enabling the public sector to benefit from a skilled labour force.

Sector employment and skills strategies, Employer HR Forum and Business Champions	A substantial programme to develop a demand led / business facing approach;  Action planning for labour and skills demand in the 13 Merseyside growth sectors — as integral elements of sector development plans, extending existing sector action plans.  Joint work with participating employers to develop specific customised employability, recruitment, retention and workforce skills solutions through an HM Forum.  A package of activity to engage champions from the business community for the ESS including businesses championing specific areas, adopting the ESS training charter and promoting the ESS through their supply chains
SME pilot programme	SMEs are key drivers of economic growth but smaller businesses often find it difficult to recruit and many do not have workforce training plans. This pilot project will support small businesses with a comprehensive package of service support.
Social enterprise programme	Social businesses are an important part of the economy with a major role in providing employment opportunities for workless people. This measure will support social businesses to increase the scale of their support & improve their workforce skills
Simplified action menu, information, contact and relationship management	To improve business engagement the Consortium will develop streamlined arrangements for business contacts including relationship management protocols and vacancy sharing agreements and will consider the possibility of a single portal / single branding for the ESS.
Business Forum	The development, support and facilitation of a Business Forum, to provide better connectivity between existing business and sector networks and practical means by which employers can inform the content and delivery of the ESS. This project will provide key links between all the elements of this action strand.

# Strategic strand 2 – neighbourhood targeting and renewal

These actions will aim to improve targeting of effort and resources on the areas of highest worklessness integrated with neighbourhood management services, investment in housing and local infrastructure, to provide a comprehensive package of support to individuals and households and therefore better value for money through multiple goals:

Action	Description
Local Authority ESS neighbourhood	Building on LAA action plans Local
targeting action plans, Partner	Authorities will produce an action plan for
Engagement Plan, and Housing renewal	neighbourhood targeting in their area,

and housing investment	building on their existing programmes and introducing common best practice elements, linking LAA targets for worklessness with the ESS Delivery Plan.  Identifying cross-border activities for those DAF wards that span Local Authority Districts but which are effectively the same neighbourhoods as far as residents and / or employers are concerned.  This action will seek integration between the ESS and housing renewal.
Improved local data for more effective targeting	Data management and access project to enable outreach projects to target workless households & individuals more effectively and monitor the outcome of referrals.
Supporting diversity and equal opportunity	The BRM employment rate is well below that of Merseyside as a whole and in some areas is very low. This project will bring together the existing raft of diversity provision to develop a common standard and to accelerate the rate at which BRM communities can start to close the gaps.
Financial services and debt counselling	Many beneficiaries of the programme will have been out of the labour market for considerable time and will need specialist advice and support to manage the financial transition into work. This project will develop a common approach to these services across the six areas.
LEGI and ESS	This action will seek to ensure full integration and alignment between the two LEGI programmes (St Helens and Liverpool / Sefton) and the ESS in the areas covered by both of these.

# Strategic action strand 3 - the employment and skills continuum

Central to the ESS approach is the delivery of a seamless continuum of services to employers and individuals to increase the employment rate, build a highly skilled and flexible workforce and help more people leave poverty and acquire lifelong employability and a career.

Action	Description
Outreach & engagement programme	Programme of intensive outreach targeting areas within the DAF wards with worklessness above 25% via outreach teams, local RSLs, GP practises, community & voluntary groups, schools, Job Centres and local employment projects.

Information advice and guidance	Better coordination and enhancement of existing Personal and Careers Adviser teams for young people (aged 16 – 19) and adults (25 +) to provide universal access for individuals to support in career planning and development, across all the partner organisations. The project will create a single gateway to careers information, advice and guidance for individuals in the DAF wards.
Pre-employment support	Firstly, improved targeting & better integration of existing services.  Secondly, it will review existing programmes and develop a new extended menu of provision such as Skills Passports and customised training tailored to employer needs.
Transition into work	The Consortium will improve the quality of recruitment services to employers and individuals including vacancy matching, referral of potential candidates, jobs fairs in conjunction with the HR Forum, sector networks and key participating employers. The affordability and adequacy of childcare provision will be reviewed with all key barriers or gaps in provision.
Retention	Employers will be engaged to provide work-based support. Individuals will be supported either by Personal Advisors and / or Trade Union workplace learning mentors.
Work-based skills development	Many residents in the targeted areas have low or no qualifications or outdated skills, or skills that are not currently in demand from employers. To help individuals into sustainable employment, and to support the development of a more flexible and highly skilled workforce, the consortium will work with individuals and employers to put demand-led and appropriate skills provision in place.
Skills passports and skills escalators	The Consortium will co-ordinate, refocus and expand measures such as workbased mentors, Skills Passports and Skills Escalators into the menu of provision. It will also work with Unionlearn to join up support services to employers and individuals.

## Strategic action strand 4 - building strategic and operational capacity

The ESS is a new strategic model that aims to deliver a more integrated suite of employment and skills measures through more effective deployment of existing resources. In addition to the specific measures identified in Action Strands 1, 2 and 3, partners have identified the following further actions to strengthen strategic and operational capacity;

Action	Description
Joint labour market intelligence system, single programme and targeting framework and programme management & monitoring systems	The Consortium will consolidate and expand existing Labour Market intelligence systems. Building on the mapping of current programmes and services, the Consortium will establish a joint single programming and targeting framework as a key tool for improved planning, monitoring and co-ordination of activity.
Joint Commissioning Group	The Consortium's strategic and fund holding partners will establish a Commissioning Group with the remit of managing the pooling and alignment of funds and for the commissioning and procurement of provision via funding from NWDA, ESF, DWP, DfES, and other appropriate funding streams.
Best practice & knowledge management	A key function to be delivered by the Coordination Team will be to capture, evaluate and disseminate best practice across the partner agencies, to provide the basis for a joint training and development programme, to inform the rolling out of a common approach and to feed into the Consortium's annual programme review and business planning cycle.
Provider network	To support a real step change in the effectiveness of service delivery, the Consortium will facilitate a provider network to bring together existing networks and delivery organisations from the public, private and community & voluntary sectors for a common work programme of sharing of best practice, professional development and training.
New delivery mechanisms	In Year 1 the Consortium will review existing delivery mechanisms and explore options for new models for more employer facing and neighbourhood focused, integrated delivery.

